

POST-HURRICANE HARVEY INDUSTRY BRIEFING

OVERVIEW OF HOUSTON / HURRICANE AREA

FACILITIES AND TRANSPORTATION

REMITTANCE MAIL

CHANGE OF ADDRESS MANAGEMENT

MAIL TRANSPORT EQUIPMENT

RETAIL



HURRICANE HARVEY

RECOVERY UPDATE

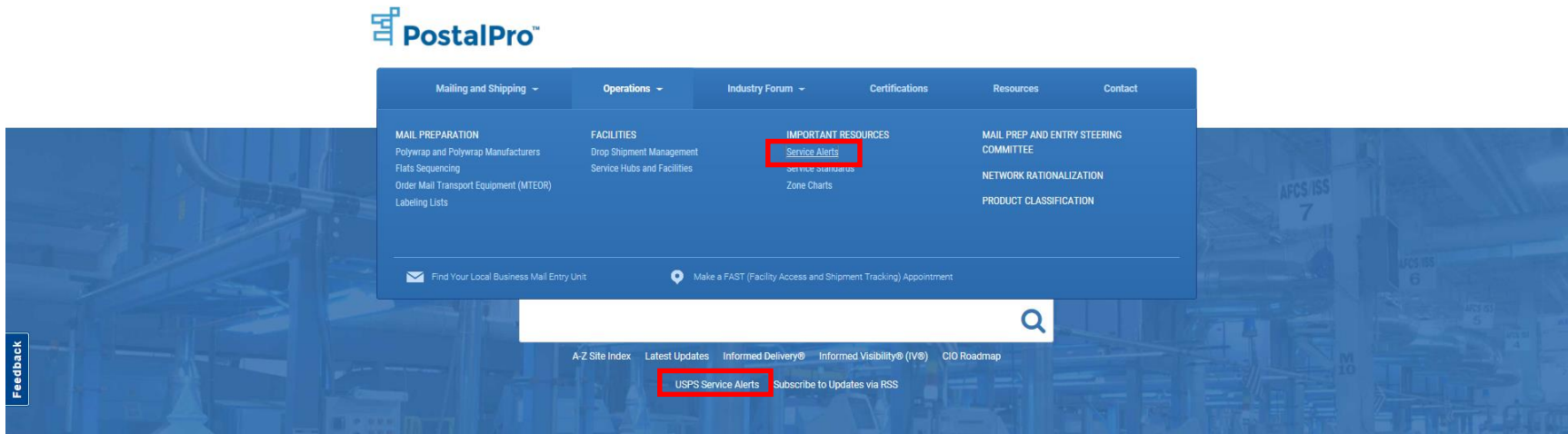


As further impacts are identified, updated information being posted to USPS Service Alerts website:

- <http://about.usps.com/news/service-alerts/welcome.htm>

and the PostalPro website:

- <http://postalpro.usps.com/>



The screenshot displays the PostalPro website interface. At the top left is the PostalPro logo. A navigation menu includes 'Mailing and Shipping', 'Operations', 'Industry Forum', 'Certifications', 'Resources', and 'Contact'. Below this, a grid of categories is shown: 'MAIL PREPARATION', 'FACILITIES', 'IMPORTANT RESOURCES', 'MAIL PREP AND ENTRY STEERING COMMITTEE', 'NETWORK RATIONALIZATION', and 'PRODUCT CLASSIFICATION'. The 'Service Alerts' link under 'IMPORTANT RESOURCES' is highlighted with a red box. Below the grid are two utility links: 'Find Your Local Business Mail Entry Unit' and 'Make a FAST (Facility Access and Shipment Tracking) Appointment'. A search bar is positioned below these links. At the bottom, a footer contains 'A-Z Site Index', 'Latest Updates', 'Informed Delivery®', 'Informed Visibility® (IV®)', 'CIO Roadmap', and 'USPS Service Alerts' (highlighted with a red box), followed by 'Subscribe to Updates via RSS'. A 'Feedback' button is visible on the left side of the page.

FACILITIES AND TRANSPORTATION

North Houston P&DC

- Currently ramping up
- Tentative drop shipment acceptance dates:
 - Friday, September 8
 - Monday, September 11
- Potential opening of BME, Saturday, September 2

Corpus Christi P&DC

- Normal processing
- Accepting drop shipments

Beaumont P&DF

- Currently down
- Not accepting drop shipments



All Post Offices/Stations/Branches/BME/Finance Units

- Updates will be sent through INDUSTRY ALERT
- Updated information will be posted to USPS Service Alerts website

<http://about.usps.com/news/service-alerts/welcome.htm>

Residential customers

Service disruption alerts

Will I receive mail delivery?

Is my Post Office open?

Change of address

Holding mail

Contact us

Business mailers

Service disruption alerts

Delivery units not accepting drop shipments

Mail Service Disruption Report

USPS facilities status

Mailer information

Contact us

International mailers

Bahrain

Cuba

New Zealand

Thailand

United Arab Emirates

Lithium battery shipping regulations

China

Guatemala

Syria

Ukraine

Yemen

Click on this link to download the file

Mail Service Disruption Report - DOMESTIC (Updates as of 8/31/17 - 2:30 PM ET)

Legend: Resumed ALL Operations; line item will be completely removed on the next posting
 Resumed Specified Operations; line item will remain until all operations have resumed
 Facility permanently closed and operations relocated; line item will be completely removed after one week
 Newly Added / Updated

Date of Disrup	Last Update	Post Office	Affected ZIP(s)	Stat	Cause	Drop Shipments Redirected to:	Operations Resume Date	Operations Impacted						
								Delivery	No Retail	Degraded Retail	Acceptance	No Drop Shipments at Facility	Drop Ship Redirec	All
8/25/17	8/28/17	Cedar Lane	77415	TX	Hurricane Harvey		TBD	X	X		X	X		X
8/25/17	8/25/17	Blessing PO	77419	TX	Hurricane Harvey		TBD	X	X		X	X		X
8/25/17	8/25/17	Collegeport PO	77428	TX	Hurricane Harvey		TBD	X	X		X	X		X
8/25/17	8/25/17	Elmaton PO	77440	TX	Hurricane Harvey		TBD	X	X		X	X		X
8/25/17	8/25/17	Martham PO	77456	TX	Hurricane Harvey		TBD	X	X		X	X		X
8/25/17	8/25/17	Matagorda PO	77457	TX	Hurricane Harvey		TBD	X	X		X	X		X
8/25/17	8/25/17	Midfield PO	77458	TX	Hurricane Harvey		TBD	X	X		X	X		X
8/25/17	8/25/17	Palacios PO	77455	TX	Hurricane Harvey		TBD	X	X		X	X		X
8/25/17	8/25/17	Van Vleet PO	77482	TX	Hurricane Harvey		TBD	X	X		X	X		X
8/27/17	8/25/17	Wadsworth PO	77483	TX	Hurricane Harvey		TBD	X	X		X	X		X
8/27/17	8/27/17	High Island	77623	TX	Hurricane Harvey		TBD	X	X		X	X		X
8/27/17	8/27/17	Port Bolivar	77650	TX	Hurricane Harvey		TBD	X	X		X	X		X

REMITTANCE MAIL

Houston Remittance Mail Contingency Plan

- Remittance customers were identified and contacted
- Remittance mail processing will move back to Houston for processing and pickup on Saturday September 02, 2017.
- Last pickup for Remittance mail at the Dallas P&DC will be at 2:00 pm CST Friday September 01, 2017
- Communication regarding Remittance mail was provided to the MMA & RMAC Industry groups throughout the impact period

CHANGE OF ADDRESS MANAGEMENT

As of Wed 8/30 total COAs filed from impacted area substantially less than same day last year.

Variance in Same Day count of COAs 2017 vs 2016						As of 8/30/2017		
	FY16 Tot COAs	Sun	Mon	Tue	Fri	Sat	Wed	Grand Total
DALLAS	392	-19	-8	-66	7	-52	-28	-166
HOUSTON	10396	-730	-1193	-2186	-364	-858	-1821	-7152
LOUISIANA	3236	67	-573	-703	-228	115	-383	-1705
RIO GRANDE	4114	-366	-173	-888	83	-317	-78	-1739
Grand Total	18138	-1048	-1947	-3843	-502	-1112	-2310	-10762



The Official Change of Address Form

Official USPS® Change of Address

✓ Exclusive Mover Savings

Get instant access to over \$750 in valuable coupons

✓ Safe and Secure

Safeguard your personal information with identity verification by a simple \$1 charge to your credit or debit card

✓ Email Confirmation

Receive an immediate email confirmation of your Change of Address

Check the check box if you are moving from a disaster area

Activated Emergency Change-of-Address function that allows USPS personnel to submit COAs for persons domiciled in shelters.

Implemented disaster response option on Internet Change-of-Address website to allow customers to enter COAs without a credit card if old address from an impacted area.



Emergency Change of Address

Wilson, James D -
D36YC0

— MENU —

— Log Out —

— User Guide —

Emergency Carrier
Route Information

— National
Preparedness —

— Feedback —

v1.02

COA Entry (Enter COA)

Enter a change of address to an address other than a PO Box number reserved for emergencies.

Submit COA

Print This Page

Clear All

Home Page

Start Date: 09/01/17

1. Change of Address for

Individual Entire Family Business

5a. LAST Name & Jr./Sr./etc.

6. If BUSINESS Move, Print BUSINESS Name

7a. OLD Mailing Address

7a. OLD APT or Suite

7c. OLD CITY

8a. NEW Mailing Address

8a. NEW APT/Ste or PMB

8c. NEW CITY

Second Variation

1. Change of Address for

Individual Entire Family Business

5a. Last Name & Jr./Sr./etc.

2. Is This Temporary (Date to Discontinue)

Yes No (/ / 17)

5b. FIRST Name and MI

6. If BUSINESS Move, Print BUSINESS Name

7b. Puerto Rico Only: Urbanization Name

7d. State 7e. ZIP

8b. Puerto Rico Only: Urbanization Name

8d. State 8e. ZIP

2. Is This Temporary (Date to Discontinue)

Yes No (/ / 17)

5b. First Name and MI

MAIL TRANSPORT EQUIPMENT

CONTAMINATION MANAGEMENT

Contaminated MTE Management

- Submerged sacks, trays, sleeves, tubs cannot be returned to USPS
- Contaminated MTE must be inventoried by the mailer and submitted to the local BSN for assistance
- USPS will assess mailer on-hand inventory from MTEOR for estimate of amount of MTE that was on-hand when Harvey struck

RETAIL

Harvey Support

- PME and LIVES embargo messaging to retail employees via Retail Digest, Retail Standup Talks, and RSS memo messaging
- 120 mPOS devices from Areas excluding Southern to be loaned to Houston offices during recovery
- No fee PO Boxes for displaced residents have been set up
- Areas to provide Rotary PO Boxes for affected Houston offices